

S E R V I C E N O T E

SUPERSEDES: NONE

HP E4411A Spectrum Analyzer (Model Number ESA-L1500A)

Serial Numbers: S36450101 / US39032685
Exceptions: US39032672, US39032674, US39032675, US39032676
US39032677, US39032680, US39032681, US39032682, US39032683

"F" gasketing added to innerchassis shield

To Be Performed By: Agilent-Qualified Personnel and/or Customer

Parts Required:

P/N	Description	Quantity
E4411-60023	"F" Gasket Kit	1

Situation:

A very small percentage of factory repair instrument failures have been caused by the A4 CPU board assembly lifting out of the A7 Motherboard connector causing an intermittent connection. This intermittent connection can cause various problems during the instrument power up sequence. The failure may appear to be a faulty display or power supply, but the real cause is an intermittent connection or complete disconnect of the CPU board from the Motherboard assembly.

Solution / Action:

Add "F" gasket to the inner shield to permanently fix this problem.

DATE: July 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.0 Hours
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: BD	ENTITY: 5320	AGILENT RESPONSIBLE UNTIL: Product's Support Life	
		ADDITIONAL INFORMATION:	

